

EclipseIT

Dit is geen succes verhaal

Testnet
Voorjaarcongres 2014

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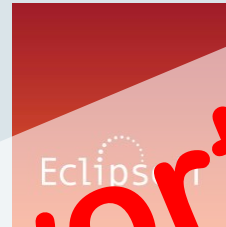
This is not a success story

*“Success has many fathers,
but failure is an orphan”*

Your discussion leader for today

Ard Kramer

- Principale consultant at EclipseIT



- Presentations & community leader

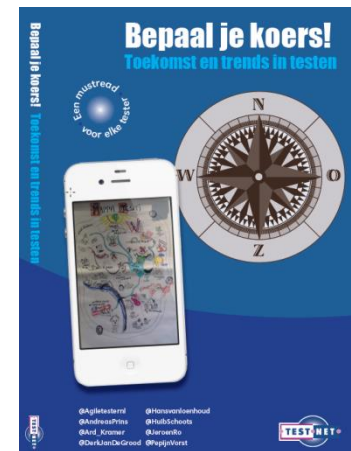


What is it worth?

- Research



- Publications



My co-presenter

Joep Lobee

- Tester by heart

- Presenter



“You are as good as your last match”

According to a great Dutch philosopher



What are WE going to do today?

- The case
- What to do next time or any time?
 - Which categories can we determine
 - What questions can we ask our self
- Wrap up
- How to get the take away

The case



Once upon a time



Nothing is what it seems...



Room with a view



An overview

Location A

- End-users
- Acceptance testers
- Application Management

Location B

- Head of department
- Releasemanager
- Projectmanagers

Testmanager
Testers

Third parties: New products / conversions / issues / hardware change

Categories



Essential questions per category



Wrap up



How to get the take away



Thank you !

Questions or remarks:

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